



1-800-557-6682
10/15/2019

**Product Correction: NOVA STAR Rollator Model 4258BK/BL/DB/PL/RD
SERIAL NUMBER RANGE: HF-4258BKHA0001 to HF4258RDHK0352**

Dear NOVA Customer,

The Product Issue: Front Fork

Recently we found a very small percentage of Star model # 4258 walkers within the identified serial range **HF-4258BKHA0001 to HF4258RDHK0352** that require a product correction.

What to do: Immediately contact NOVA Medical Products and provide us with the serial number of your walker so we can provide the instruction and parts for the product correction.

Contact Details:

NOVA Medical Products
1470 Beachey Place
Carson CA., 90746
phone: 1-800-557-6682
email: info@novajoy.com