



Traveler Rolling Walker User Guide

Model: 4900

Safety Warning Instructions

- DO NOT exceed 250 lb. weight capacity.
- Care should be taken to ensure that all height adjustment knobs, castors, or any other moving objects are in good working order before operation.
- Periodically check handle height adjustment knobs to make sure they are secure.
- Always contact your physician or therapist before using to determine proper adjustment and usage.
- DO NOT use on stairs, escalators, moving sidewalks, or any uneven surfaces.
- DO NOT attempt to reach for items while seated on the walker. This motion may cause a change in weight distribution and cause the rollator to tip or become unstable.
- Always distribute your weight evenly on both handles when walking
- The rollator bag/basket has a weight capacity of 10 lb. Items should not hang over the top or front of the basket.
- Make sure walker frame is fully opened before use.
- Always check hand brakes to ensure that they are working properly
- DO NOT support your full body weight on the handles when attempting to sit down.
- DO NOT remove warning stickers.

**FAILURE TO FOLLOW THESE INSTRUCTIONS CAN LEAD TO SERIOUS INJURY OR RESULT IN DEATH.
MISUSE OF THE WALKER MAY VOID WARRANTY.**



Read this user guide before operating or using any NOVA rollator.

User guide and video available online at www.novajoy.com

Revised: September 18, 2018

Assembly Instructions

Step 1: Carefully remove the walker from the plastic bag and place on the floor.

Step 2: Remove all protective packaging pieces from handles.

Step 3: Open the walker up by grabbing the frame above the rear wheels and pulling apart (**image 1**).

Step 4: Push down on the black hinge joint with caution markings until the frame is in the full open and locked position (**image 2**).

Step 5: Insert the handles into the frame (**image 3**).

Step 6: Adjust the handles to your desired user height (see “**Determine Correct Handle Height**” on pg 3).

Step 7: Once you have determined the correct height, insert the screw into the hex screw cut out on the inside of the frame and through the handle. Make sure that the hex screw head fits into the hex cut-out on the frame (**image 4**).

Step 8: Hand-tighten the black star adjustment knob until it is flush with the frame (**image 5**).



image 1



image 2



image 3



image 4



image 5

Attaching the Bag

Step 1: Place the bag between the legs of the walker so that the narrow closed end is facing forward.

Step 2: Place the left side top flap over the frame just above the folding hinge support piece and snap both buttons in place. Repeat this for the upper right top flap (**image 6**).

Step 3: Place the lower left flap around the rear frame tube and snap both buttons in place. Repeat this step for the right side lower flap (**image 7**).



image 6



image 7

Attaching the Basket and Tray

Step 1: Position the basket between the cables and above the hooks located on the frame in front of the handles

Step 2: Slowly lower the basket until the hooks engage into the corner squares on the diagonal slope. The folding hinge piece will fit inside of the large cut out on the diagonal slope if the basket is placed correctly (**image 8**).

Step 3: Place the tray on top of the basket and push down until secure.

Step 4: Your walker is now completely assembled (**image 9**).



image 8



image 9

How to Open

Step 1: Push apart the frame or handles (**image 10**).

Step 2: Push down on the black hinge piece with caution markings until the frame is in the full open and locked position (**image 11**).

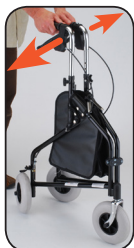


image 10

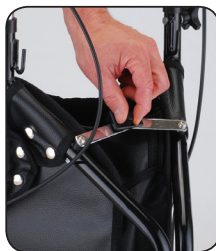


image 11

How to Fold

Step 1: Remove the basket if attached.

Step 2: Slowly pull back on the black hinge piece with caution markings until the hinges are no longer in a straight position.

Step 3: Push inward on the handles until the walker is in the folded position.

Determine Correct Handle Height

Stand behind the walker with your arms and hands hanging at your sides and both feet in line with the rear wheels. Adjust the height of the walker handles so that they are even with your hip joint. When you stand straight and grip the handles, your arms should be slightly bent at your elbows, approximately 20 to 30 degrees (**image 12**).



image 12

How to Walk with a Walker

Step 1: Roll your walker slowly forward so that the rear wheels are a few inches ahead of your body.

Step 2: Step forward and place one foot in line with the rear wheels (**image 13**).

Step 3: Maintaining a steady roll forward, place your other foot in line with the rear wheels.

Step 4: Determine a pace that is comfortable and allows you to place each step in line with the rear wheels.

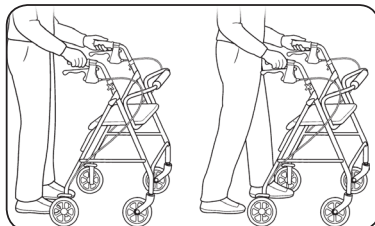


image 13

How to Use Hand Brakes

To lock the brake

Step 1: Push down on the knob located at the rear of the hand brake handles (**image 14**).

Step 2: The handle will lock into a downward position when properly engaged.

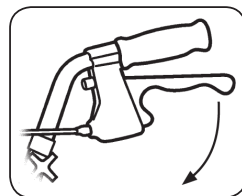


image 14

To release the brake

Slowly pull up on the hand brake handle.

How to Adjust the Hand Brakes

The following information is designed to assist you with the adjustment of your NOVA Feather Touch Handbrake System. **NOTE:** The braking system on your new NOVA walker has been preset from the factory. To maintain this preset position, be sure that the tension adjustment screw locking nuts are tight against the housing and the rear wheels (**image 14**).

If you are still having difficulty with your brakes, you can adjust them by doing the following:

Handbrake is too loose

Loosen the tension adjustment screw locking nut and turn the screw one full turn clockwise (as viewed from standing at the back of the walker). If this does not correct the adjustment, repeat one full turn at a time until you have adjusted your brakes. Make sure the locking nut is spun tight against the housing to prevent the screw from loosening.

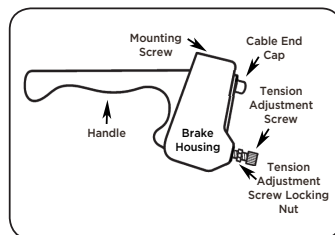


image 15

Handbrake is too tight

Loosen the tension adjust screw locking nut and turn the screw one full turn counter-clockwise (as viewed from standing at the back of the walker). If this does not correct the adjustment, repeat one full turn at a time until you have adjusted your brakes. Make sure the locking nut is spun tight against the housing to prevent the screw from loosening.

Warranty

Maintenance

Check your walker periodically to make sure that the brakes are working correctly and that all of the nuts and bolts are secure. Check wheels for excessive wear and replace or rotate them as needed. Check wheel axle bolts to ensure they are secure before using. DO NOT use the walker if the brakes are not working correctly.

Warranty Information

NOVA stands firm on our commitment to providing the highest quality products, as well as exceptional service. This product was built to precise standards and thoroughly inspected prior to shipment. This warranty represents our confidence in the materials and workmanship of our product. NOVA extends this warranty only to the original purchaser of this product. The warranty does not extend to any subsequent purchaser or owner. The warranty is void upon any sale or transfer of ownership or use by other person. NOVA warrants its products are free from defects in material and workmanship under NORMAL use for the period commencing upon the date of purchase and continuing for the following specified period of time after that date:

| | |
|-------------------------------|--|
| Metal frame: | Limited Lifetime Warranty |
| Brakes: | 5 Years |
| Non-Metal/Metal parts: | 1 Year Limited Warranty |
| Screws, Plastic | (Wheels, Hand Grips, Padding, Cables, Upholstery, Bag, Parts) |

This warranty does not cover problems due to user negligence, misuse of the product, failure to adhere to product instructions, or normal wear and tear. Items that have been subject to negligent abuse, modified without prior written authorization are not covered within this warranty. For warranty service, please contact the dealer from whom you purchased your NOVA product. In the event that you do not receive satisfactory service, please call us directly at the number below. Be prepared to indicate, the nature of the defect, the product serial number, and the name and location of where you purchased the product. You will also be required to provide a receipt of your purchase. DO NOT return any products to our office without prior consent. Repair or replacement is the only remedy under this limited warranty. This warranty does not include any labor or shipping charges incurred in replacement part installation or repair of product.

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER EXPRESS WARRANTIES, IMPLIED WARRANTIES, IF ANY, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. NOVA SHALL NOT BE LIABLE FOR ANY SEQUENTIAL OR INCIDENTAL DAMAGES WHATSOEVER.

*****Remember to keep the product's serial number and the date of purchase*****

1470 Beachey Place, Carson, CA 90746

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info@novajoy.com

1 800 557 6682

novajoy.com

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